

**Addendum-II to RFP for
Annual Maintenance Contract (AMC) of existing High
Definition Video Conferencing equipments & Procurement
of Video Firewall**



Allahabad Bank

RFP Ref. No: HO/DIT/VC/AMC/2018-19/113 dated 10.09.2018

Introduction

Bank has floated the RFP ref no: HO/DIT/VC/AMC/2018-19/113 dated 10.09.2018 for Annual Maintenance Contract (AMC) of existing High Definition Video Conferencing equipments & Procurement of Video Firewall.

In response to the queries received from prospective bidders, Addendum-I dated 28.09.2018 containing clarifications to the queries & amendments to the RFP document has already been issued and last date of bid submission has also been extended up to 12-October-2018.

Further, some alterations in the "Schedule of Requirement" has been done and the same is being issued as Addendum-II dated 09/10/2018.

Amendments to the RFP (Including Additions/Modifications/Deletions):-

Bid submission schedule has been revised as under:

Last Date & Time of Sale of RFP	23.10.2018; 12:00 Hrs IST
Last Date & Time of Submission of Bid	23.10.2018; 13:00 Hrs IST
Date & Timing of Opening of Technical Bids	23.10.2018; 15:00 Hrs IST

Lack of requirement to perform compulsory preventive maintenance:

Sr. No.	Page No	Section Number; Page Number; Point Number	RFP Clause	Amended/Deleted/Modified Clause
1	Page no-26	13. 2 Penalty	The Vendor has to conduct Preventive Maintenance including inspection, testing, satisfactory execution of all diagnostics, cleaning and removal of dust and dirt from the interior and exterior of the equipment and necessary repairing of the equipment(if required) once in every Three months in addition to the required maintenance required. On completion of Preventive Maintenance (PM), vendor has to submit quarterly "Preventive Maintenance (PM)" certificate/report of each and every location duly signed by the vendor and competent Bank official to the designated office of the Bank.	This Clause stands deleted.

Sr. No.	Page No	Section Number; Page Number; Point Number	RFP Clause	Amended/Deleted/Modified Clause
2	Page no-27	14.5 Payment Of Annual Maintenance Charges	Site-wise quarterly maintenance and repair cost for the existing Video Conferencing equipment shall be paid by Head Office of the Bank, who have placed the purchase order, in advance, at the agreed rates, subject to satisfactory services rendered during the previous quarter of warranty/maintenance and on submission necessary papers for AMC agreement & Preventive Maintenance Report to the concerned office.	This clause should be read as: "Site-wise quarterly maintenance and repair cost for the existing Video Conferencing equipment shall be paid by Head Office of the Bank, who have placed the purchase order, in advance, at the agreed rates, subject to satisfactory services rendered during the previous quarter of warranty/maintenance and on submission of necessary papers for AMC agreement and service report duly signed by the vendor and competent Bank official to the concerned office."
3	Page no-29	23.1 of clause 23. Hardware Maintenance	The Vendor will carry out quarterly preventive and corrective maintenance activities to ensure that all hardware perform without defect or interruption during 24 hours a day for all 7 days a week of operation of the machine.	This clause should be read as: The Vendor has to ensure that all hardware perform without defect or interruption during 24 hours a day for all seven days a week(except the permissible downtime) of operation of the video conferencing machine.
4	Page no-31	Paragraph 6 of Section IV, clause 1. Brief Description	The Vendor has to conduct Preventive Maintenance including onsite inspection, testing, satisfactory execution of all diagnostics, cleaning and removal of dust and dirt from the interior and exterior of the equipment and necessary repairing of the equipment(if required) once in every Three months in addition to the required maintenance. On completion of Preventive Maintenance (PM), vendor has to submit quarterly "Preventive Maintenance (PM)" certificate/report of each and every location duly signed by the vendor and competent Bank official to the designated office of the Bank.	This clause stands deleted.

Sr. No.	Page No	Section Number; Page Number; Point Number	RFP Clause	Amended/Deleted/Modified Clause
5	Page no-55	Annexure- 13 Section-4.1	4.1 The company shall conduct preventive maintenance (including inspection, testing, satisfactory execution of all diagnostics, cleaning and removal of dust and dirt from the interior and exterior of the equipment) once in every 90 days in addition to the necessary maintenance required as per this agreement.	The Clause stands deleted.

All other terms and conditions of the RFP remain unchanged. Please treat this Addendum as an integral part of the RFP under reference. No further queries pertaining to this Addendum will be entertained. Amendment incorporated through this addendum will override the concerned RFP clause/terms & condition issued earlier.

(Deputy General Manager-IT)
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