



## **ALLAHABAD BANK**

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**ADDENDUM-1 TO REQUEST FOR PROPOSAL  
FOR**

**Supply, Installation, configuration and Maintenance of IBM Domino Enterprise &  
Messaging PVU License and IBM MQ-Series Licenses**

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**RFP Ref. No.: HO/DIT/SW Licenses /107 dated 16.07.2018**

**Addendum Date: 24-July-2018**

## **Introduction**

The Bank has floated the Tender Ref No HO/DIT/SW Licenses /107 dated 16.07.2018 for Supply, Installation, configuration and Maintenance of IBM Domino Enterprise & Messaging PVU License and IBM MQ-Series Licenses in Allahabad Bank.

## **Pre Bid Queries Clarifications:**

As per the terms of the RFP document, a pre-bid meeting was held on 23-07-2018, attended by the bidder's representatives.

As an outcome of the clarifications sought by the bidders at the pre-bid meeting and the queries received from the bidders by e-mail, this addendum dated 24-07-2018 to the RFP document is being issued herewith. The Addendum covers clarifications to the queries raised by the bidders, and other additional information, which the Bank deems fit to be furnished to the bidders.

All other terms and conditions of the Tender document remain unchanged. Please treat this Addendum as an integral part of the Tender document issued.

No further queries pertaining to this Addendum will be entertained.

**Chief Manager (IT)**  
**Head Office, Kolkata**

**Amendments in the RFP:**

Sl. NO.	Section, Clause & Page No.	RFP Clause/ Part of Clause	Amended Clause
1	Section-C (COC), DELIVERY OF LICENSES, Clause 41, Page 22	“The Licenses to be delivered, installed and configured within 14 days of issuance of Notification of Award/Purchase Order. Any delay in the above may attract Liquidated Damages on the Bidder as per ITB Clause 7.”	“The Licenses to be delivered, installed and configured within 21 days of issuance of Notification of Award/Purchase Order. Any delay in the above may attract Liquidated Damages on the Bidder as per ITB Clause 7”.

**Response/Clarification of Pre-Bid Queries:-**

Sl. No	Section & Clause Ref. No. / Appendix No. / Annexure No	Page No.	RFP Text	Query with justification	Response to Query (to be left blank by the vendor)
1	General			If configuration of Domino Enterprise and Domino Messaging servers is required then following details will be required 1) No. of users 2) No of mailboxes 3) Types of Policies to be set etc.	No configuration required for the Domino Enterprise and Domino Messaging servers. However Bidder has to extend support as defined in scope of work of the RFP.
2	General			Could you please provide the required architecture for the DC and DR setup and the server count? Is Server clustering required?	Details shall be shared with the selected Bidder.
3	General			Is there any timeline for server installation and configuration	Please refer the amendment section of this Addendum.
4	General			Is the server and network hardware in place? What is the configuration? Is it Windows or Linux environment?	Details shall be shared with the selected Bidder.
5	General			Is user creation, mailbox creation, policy setup, etc. required? Please specify?	Not Required. However Bidder has to extend support as defined in scope of work of the RFP.
6	General			Will old mailbox migration be part of the scope? If yes, what will be the mailbox count, data size and location of mailboxes	Not Required. However Bidder has to extend support as defined in scope of work of the RFP.
7	General			Regarding the support, is the 24x7 Domino support Onsite or Offsite?	Bidder has to provide necessary onsite support, whenever required to meet the SLAs as per the RFP.
8	General			If Onsite, what is the number and level of Admin resources required by customer? Will it be single-location or multi-location support? Do they have a preference for shifts on weekdays and weekends?	Please refer query response under SI No. 7. However Bidder has to extend support as defined in scope of work of the RFP.

9	General			If the Support is Off-site, what number of support seats and team structure is expected for the support centre?	As per industry standards & keeping in view scope of work & SLAs of the RFP.
10	41	22	“The Licenses to be delivered, installed and configured within 14 days of issuance of Notification of Award/Purchase Order. Any delay in the above may attract Liquidated Damages on the Bidder as per ITB Clause 7.”	We request at least 45 days for delivery, installation and configuration	Please refer the amendment section of this Addendum.
11	43	23	Payment Terms - “Software License Cost: 100% to be paid on successful delivery, installation and configuration Payment shall be made promptly by the Purchaser but in no case later than 30 days from date of submission of invoice, along with all the supporting documents like delivery and installation certificate”	Request you to change the License Payment Terms as 90% on issue of Purchase Order and 10% on Delivery	No change. RFP stands.
12	Annexure No 8	36	ANNEXURE-8 COMMERCIAL BID PRICE SCHEDULE	In Annexure 8 where do we mention the Installation / Implementation Charges?	Bidder has to factor all the miscellaneous cost in the product cost itself.
13	General			Any high-level guess how many times we might have to re-install/re-configure the software?	RFP Stands.
14	General			Why do we need both domino enterprise server and messaging server? Is it because of cost as messaging server is cheaper and it is a subset of enterprise server or is it due to some other rationale?	RFP Stands.
15	General			Every time we re-ship the software do we have to also install/configure?	As per Scope of Work of the RFP

**Responses towards all other queries /clarifications/clauses raised by the bidders may be treated as “RFP Requirement Stands”.**

**\*\*END OF DOCUMENT\*\***