



Amendment to RFP For Supplying, Printing, Personalization and Dispatch of EMV Chip cum Magstripe RuPay & VISA Debit Card (Contact & Contact less)

RFP Ref. No:-HO/DIT/EMV CARD/2018-19/01 dated 17.04.2018)

Addendum-I dated 24.04.2018:

**Addendum-I to RFP For Supplying, Printing,
Personalization and Dispatch of EMV Chip cum
Magstripe RuPay & VISA Debit Card
(Contact & Contact less)**



Allahabad Bank



Amendment to RFP For Supplying, Printing, Personalization and Dispatch of EMV Chip cum Magstripe RuPay & VISA Debit Card (Contact & Contact less)

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Introduction

Bank had floated the RFP Ref No. HO/DIT/EMV-CARD/2018-19/01 dated 17.04.2018 for Supplying, Printing, Personalization and Dispatch of EMV Chip cum Magstripe RuPay & VISA Debit Card (Contact & Contact less).

As per the terms of the RFP, the pre bid meeting was held on 23.04.2018, 11:00 Hrs IST. In response to the queries raised by the prospective bidders, **Addendum dated 24.04.2018** containing clarifications to the queries & amendments to the RFP document is issued herewith.

I. Amendments to the existing clause of the RFP is as under :

Sl. No	Section & Clause Ref. No./ Annexure No.	RFP Clause	Amended clause
1	Page No.7, Point No.1, Eligibility Criteria	The Bidder should be a Company / Firm / MNC / Group Company registered in India and in operation in India for at least 4 years (2014-15, 2015-16, 2016-17, 2017-18) as on the date of bid submission.	The Bidder should be a Company / Firm / MNC / Group Company registered in India and in operation in India for at least 4 *financial years (2014-15, 2015-16, 2016-17, 2017-18) as on the date of bid submission.
2	Page No.7, Point No.2, Eligibility Criteria	The bidder must have been in the business of manufacturing plastics, supply, processing and personalization of EMV Chip Cum Magstripe Contact and /or EMV Dual Interface Contact less Cards (VISA/RuPay/Master) directly for Scheduled commercial Banks at least during the last 4 year in India immediately preceding the date of submission of bids.	The bidder must have been in the business of manufacturing plastics, supply, processing and personalization of EMV Chip Cum Magstripe Contact and /or EMV Dual Interface Contactless Cards (VISA/RuPay/Master) directly for Scheduled commercial Banks at least during the last 3 *Financial Years (2015-16, 2016-17 & 2017-18) in India.
3	Page No.14, Point 4.15, Turnaround Time	Cards / PIN - In case of both personalized & instant cards, 2 working days for dispatch of ATM Cards and PINs from receipt of Card Track data file and PIN printed confirmation or receiving	Cards / PIN - In case of both personalized & instant cards at bidder's premises, 2 working days for dispatch of ATM Cards and PINs from receipt of Card Track data file and PIN printing data. In



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		the PIN printing data. In case of non – personalised (instant) cards, card and PIN will be dispatched in the same envelope.	case PIN printing at other than bidder’s premises, 3 days TAT for dispatch of PIN to be maintained after receiving PIN printed confirmation. In case of non – personalised (instant) cards, card and PIN will be dispatched in the same envelope.																				
4	Page No.14, Point 4.15, Turnaround Time	<p>Note: This TAT is applicable for bulk file upto</p> <table border="1"> <thead> <tr> <th align="center">Item</th> <th align="center">Penalty</th> </tr> </thead> <tbody> <tr> <td>Non production of proof of dispatch of card within 2 working days from submission of Card File generated.(Personalised Cards)</td> <td>The Bidder shall be charged penalty for not adhering to the TAT at the rate of Re. 2.00 per day per card not produced/dispatched subject to a cap of 10% of default quantity bill.</td> </tr> <tr> <td>Non production of proof of dispatch of PIN mailer within 2 working days from receipt of confirmation of availability of printed PINs at specified location or receiving the PIN printing data.</td> <td>The Bidder shall be charged penalty for not adhering to the TAT at the rate of Re. 2.00 per day per PIN not dispatched subject to a cap of 10% of default quantity bill.</td> </tr> <tr> <td>Non production of proof of dispatch of Card & PIN within 2 working days from receipt of confirmation of availability of printed PINs at specified location or receiving the PIN printing data. 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		50,000 Card Track Data file and PIN mailers. For every additional 50,000, additional 1 day TAT will be given to the vendor. (For example- For the track file of 50,000 to 1,00,000, vendor has to maintain the TAT of 3 working days for both card & PIN and so on.)	<table border="1"> <tr> <td>Return of a consignment for illegible address Label</td> <td>Re-sending the consignment by the vendor without any cost to the Bank.</td> </tr> <tr> <td>Return of a consignment in broken condition for poor packaging.</td> <td>Re-sending the consignment by the vendor without any cost to the bank.</td> </tr> </table> <p>Note: This TAT is applicable for bulk file upto 50,000 Card Track Data file and PIN mailers. For every additional 50,000, additional 1 day TAT will be given to the vendor.</p>	Return of a consignment for illegible address Label	Re-sending the consignment by the vendor without any cost to the Bank.	Return of a consignment in broken condition for poor packaging.	Re-sending the consignment by the vendor without any cost to the bank.												
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6	Page No. 22, Point No. 11.3, Two Bid System Tender	Technical Bid in duplicate duly sealed and super-scribed ' <u>Bid for Supply of Personalised EMV Chip cum Magstripe contact Cards in Allahabad Bank - Technical Bids</u> ' shall be submitted as per bid details given in the RFP. Softcopy of the Technical Bid in MS-Word/PDF format should be submitted in a CD(R)/DVD (R), properly super-	Technical Bid in duplicate (one physical & another in the form of CD(R)/DVD(R)) and super-scribed ' <u>Bid for Supply of Personalised EMV Chip cum Magstripe Contact & Contactless Cards in Allahabad Bank - Technical Bids</u> ' shall be submitted as per bid details given in the RFP. Softcopy of the																



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		scribing Bidder's Name and "<u>Bid for Supply of Personalised EMV Chip cum Magstripe contact Cards in Allahabad Bank - Technical Bids</u>", in the inner envelope containing the Original Technical Bid".	Technical Bid in PDF format, properly super-scribing Bidder's Name and "<u>Bid for Supply of Personalised EMV Chip cum Magstripe contact & Contactless Cards in Allahabad Bank - Technical Bids</u>", and should be in sealed envelope properly.
7	Page No. 22, Point No. 11.9, Two Bid System Tender	If the inner & outer envelopes are not sealed and marked as required, the Purchaser will assume no responsibility for the bid's misplacement or premature opening.	If the envelope is not sealed and marked as required, the Purchaser will assume no responsibility for the bid's misplacement or premature opening.
8	Page No. 22, Point No. 11.10, Two Bid System Tender	If envelope earmarked as "Original Technical Bid" is found to contain "copy technical bid", then that bid may be rejected, as per bank's discretion.	Stands as deleted.
9	Page No.36, Point No.2, Annexure-B Eligibility Criteria	The Bidder should be a Company / Firm / MNC / Group Company registered in India and in operation in India for at least 4 years (2014-15, 2015-16, 2016-17, 2017-18) as on the date of bid submission.	The Bidder should be a Company / Firm / MNC / Group Company registered in India and in operation in India for at least 4 *financial years (2014-15, 2015-16, 2016-17, 2017-18) as on the date of bid submission.
10	Page No.36, Point No.2, Annexure-B Eligibility Criteria	The bidder must have been in the business of manufacturing plastics, supply, processing and personalization of EMV Chip Cum Magstripe Contact and /or EMV Dual Interface Contact less Cards (VISA/RuPay/Master) directly for	The bidder must have been in the business of manufacturing plastics, supply, processing and personalization of EMV Chip Cum Magstripe Contact and /or EMV Dual Interface Contact less Cards (VISA/RuPay/Master) directly for



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		Scheduled commercial Banks at least during the last 4 year in India immediately preceding the date of submission of bids.	Scheduled commercial Banks at least during the last 3 *Financial Years (2015-16, 2016-17 & 2017-18) in India.
11	Page No. 2, 33, 51, 54, 55 & 56	RFP Ref No. HO/DIT/ EMV CARD/2018-19/01 dated 16.04.2018.	RFP Ref No. HO/DIT/ EMV CARD/2018-19/01 dated 17.04.2018.

[*Financial Year = 1st April to 31st March]

Further to the above the bid schedule is extended as under:

Bid Particulars	Bid Schedule
Last date and time for sale of RFP	10 th May 2018 11:00 Hours IST
Last date & time for submission of Bids (Technical & Indicative Commercial)	10 th May 2018 13:00 Hours IST
Date & time of Opening of Technical Bid	10 th May 2018 15:00 Hours IST
Date & Time of Opening of Indicative Commercial Bids	To be notified subsequently to the eligible Bidders
Date and time of Online Reverse Auction	Will be intimated to the technically qualified bidders.

All the documents submitted by the bidders should contain RFP reference number. Further, for all other queries/requests submitted by the bidders in the Pre-Bid Meeting or elsewhere, for change i.e. addition/modification/deletion in the existing clauses of RFP, the **Bank's response is 'No Change'**.

Amendment incorporated through this addendum will override the concerned RFP clause/terms & condition issued earlier. All other terms and conditions of the RFP document remain unchanged. Please treat this Addendum as an integral part of the RFP document issued. *No further queries pertaining to this Addendum will be entertained.*

(Chief Manager-IT)
Allahabad Bank, Head Office
Kolkata (WB)

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