



**Amendment to RFP For Supplying, Printing, Personalization and Dispatch of EMV Chip cum Magstripe  
RuPay, VISA & MASTER Debit Dual Interface Contactless Card (NCCM)**

*RFP Ref. No:-HO/DIT/EMV CARD/2018-19/124 dated 08.02.2019)*

**Addendum-I dated 27.02.2019:**

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**Addendum-I to RFP For Supplying, Printing,  
Personalization and Dispatch of EMV Chip cum  
Magstripe RuPay, VISA & MASTER Debit Dual  
Interface Contactless Card (NCCM)**



**Allahabad Bank**



**Amendment to RFP For Supplying, Printing, Personalization and Dispatch of EMV Chip cum Magstripe  
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**Introduction**

Bank had floated the RFP Ref No. **HO/DIT/EMV-CARD/2018-19/124** dated **08.02.2019** for Supplying, Printing, Personalization and Dispatch of EMV Chip cum Magstripe **RuPay, VISA & MASTER Debit Dual Interface Contactless Card (NCCM)**.

As per the terms of the RFP, the pre bid meeting was held on 15.02.2019, 15:00 Hrs IST. In response to the queries raised by the prospective bidders, **Addendum dated 27.02.2019** containing clarifications to the queries & amendments to the RFP document is issued herewith.

**I. Amendments to the existing clause of the RFP is as under :**

<b>Sl. No</b>	<b>Section &amp; Clause Ref. No./ Annexure No.</b>	<b>RFP Clause</b>	<b>Amended clause</b>
1	Page No.7, Point No.7, Eligibility Criteria	The Bidder should have personalized & supplied at least One Crore (1,00,00,000) EMV Contact and Five Lakh {5,00,000} DI Debit Cards {RuPay/ VISA/ Master) for Scheduled commercial Banks in India and supplied directly to Bank during period from 01.04.2017 to 31.12.2018.	The Bidder should have personalized & supplied at least One Crore (1,00,00,000) EMV Contact and Five Lakh {5,00,000} DI Debit Cards {RuPay/ VISA/ Master) for Scheduled commercial Banks in India and supplied directly to Bank during period from 01.04.2017 to till date of submission of bid.
2	Page No.7, Point No.8, Eligibility Criteria	For DI Cards and NCCM functionality (offline Wallet) equipped NFC enabled/contactless cards, the bidders should submit necessary certification from NPCI and supply confirmation from respective Bank in India. Whenever such functionality is introduced by VISA and MasterCard the selected bidder should obtain necessary certification within One month.  Failure to get the certification from VISA/Master Card within the stipulated time may result in termination of SLA by the Bank.	For DI Cards and NCCM functionality (offline Wallet) equipped NFC enabled/contactless cards, the bidders should submit necessary certification from NPCI and supply confirmation from respective Bank in India. Whenever such functionality is introduced by VISA and MasterCard the selected bidder should obtain necessary certification within three (3) month.  Failure to get the certification from VISA/Master Card within the stipulated time may result in termination of SLA by the Bank.



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3	Page No.14, Point No.4.15, Turnaround Time	Cards / PIN – In case of both personalized & instant cards at bidder’s premises, 2 working days for dispatch of ATM Cards and PINs from receipt of Card Track data file and PIN printing data. In case PIN printing at other than bidder’s premises, 3 days TAT for dispatch of PIN to be maintained after receiving PIN printed confirmation. In case of non – personalised (instant) cards, card and PIN will be dispatched in the same envelope.	Cards / PIN – In case of both personalized & instant cards at bidder’s premises, 2 working days for dispatch of ATM Cards and PINs from receipt of Card Track data file and PIN printing data. In case PIN printing at other than bidder’s premises, 4 days TAT for dispatch of PIN to be maintained after receiving PIN printed confirmation. In case of non – personalised (instant) cards, card and PIN will be dispatched in the same envelope.
4	Page No.14, Point No.4.15, Turnaround Time	The overall period of complete cycle for receipt of ATM Cards at branches or the Centralized Processing Centre as directed by the Bank should not exceed 10 days from the date of request.	The overall period of complete cycle for receipt of ATM Cards at selected India Post / Courier Centers should not exceed 5 days from the date of request.
5	Page No.15, Point No.4.15, Turnaround Time	Non production of proof of dispatch of PIN mailer within 2 working days in case of printing at bidder’s premises after receiving PIN printing data and 3 working days from receipt of confirmation of availability of printed PINs at other than bidder’s premises	Non production of proof of dispatch of PIN mailer within 2 working days in case of printing at bidder’s premises after receiving PIN printing data and 4 working days from receipt of confirmation of availability of printed PINs at other than bidder’s premises
6	Page No.15, Point No.4.15, Turnaround Time	Non production of proof of dispatch of Card & PIN within 2 working days in case of printing at bidder’s premises after receiving PIN printing data and 3 working days from receipt of confirmation of availability of printed PINs at other than bidder’s premises. (Non-personalised Cards)	Non production of proof of dispatch of Card & PIN within 2 working days in case of printing at bidder’s premises after receiving PIN printing data and 4 working days from receipt of confirmation of availability of printed PINs at other than bidder’s premises. (Non-personalised Cards)



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7	Page No.16, Point No.4.23, Delivery	<table border="1"> <thead> <tr> <th>Card/PIN Type</th> <th>TAT</th> </tr> </thead> <tbody> <tr> <td>Personalised Card</td> <td>2 working days from supply of card data</td> </tr> <tr> <td>PIN</td> <td>3 working days from PIN printed confirmation at other than bidder's premises or 2 working days after receiving the PIN printing data at bidder's premises.</td> </tr> <tr> <td>Non-personalised Card &amp; PIN</td> <td>3 working days from PIN printed confirmation at other than bidder's premises or 2 working days after receiving the PIN printing data at bidder's premises.</td> </tr> </tbody> </table>	Card/PIN Type	TAT	Personalised Card	2 working days from supply of card data	PIN	3 working days from PIN printed confirmation at other than bidder's premises or 2 working days after receiving the PIN printing data at bidder's premises.	Non-personalised Card & PIN	3 working days from PIN printed confirmation at other than bidder's premises or 2 working days after receiving the PIN printing data at bidder's premises.	<table border="1"> <thead> <tr> <th>Card/PIN Type</th> <th>TAT</th> </tr> </thead> <tbody> <tr> <td>Personalised Card</td> <td>2 working days from supply of card data</td> </tr> <tr> <td>PIN</td> <td>4 working days from PIN printed confirmation at other than bidder's premises or 2 working days after receiving the PIN printing data at bidder's premises.</td> </tr> <tr> <td>Non-personalised Card &amp; PIN</td> <td>4 working days from PIN printed confirmation at other than bidder's premises or 2 working days after receiving the PIN printing data at bidder's premises.</td> </tr> </tbody> </table>	Card/PIN Type	TAT	Personalised Card	2 working days from supply of card data	PIN	4 working days from PIN printed confirmation at other than bidder's premises or 2 working days after receiving the PIN printing data at bidder's premises.	Non-personalised Card & PIN	4 working days from PIN printed confirmation at other than bidder's premises or 2 working days after receiving the PIN printing data at bidder's premises.
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8	Page No.24, Point No. 12.8(a) Executive Summary	Power of Attorney in the name of person who is authorized to sign and participate in the bid process.	Power of Attorney or/and Board resolution in the name of person who is authorized to sign and participate in the bid process.																
9	Page No.32, Point No. 39 Execution of non-disclosure agreement	The Empanelled Bidders should execute Non-disclosure Agreement (NDA) as per Annexure-P within 15 days from the date of acceptance of Letter of Empanelment.	The Empanelled Bidders should execute Non-disclosure Agreement (NDA) as per Annexure-P within one (1) month from the date of acceptance of Letter of Empanelment.																
10	Page No.36, Annexure-B, Point No. 7 Eligibility Criteria	The Bidder should have personalized & supplied at least One Crore(1,00,00,000) EMV Contact and Five Lakh (5,00,000) DI Debit Cards (RuPay/VISA/MASTER) for Scheduled commercial Banks in India and supplied directly to Bank during period from 01.04.2017 to 31.12.2018.	The Bidder should have personalized & supplied at least One Crore (1,00,00,000) EMV Contact and Five Lakh {5,00,000} DI Debit Cards {RuPay/ VISA/ Master} for Scheduled commercial Banks in India and supplied directly to Bank during period from 01.04.2017 to till date of submission of bid.																



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11	Page No.36, Annexure-B, Point No. 8 Eligibility Criteria	<p>For DI Cards and NCCM functionality (offline Wallet) equipped NFC enabled/contactless cards, the bidders should submit necessary certification from NPCI and supply confirmation from respective Bank in India.</p> <p>Whenever such functionality is introduced by VISA and MasterCard the selected bidder should obtain necessary certification within One month.</p> <p>Failure to get the certification from VISA/Master Card within the stipulated time may result in termination of SLA by the Bank.</p>	<p>For DI Cards and NCCM functionality (offline Wallet) equipped NFC enabled/contactless cards, the bidders should submit necessary certification from NPCI and supply confirmation from respective Bank in India.</p> <p>Whenever such functionality is introduced by VISA and MasterCard the selected bidder should obtain necessary certification within three (3) month.</p> <p>Failure to get the certification from VISA/Master Card within the stipulated time may result in termination of SLA by the Bank.</p>
12	Page No.39 & 40 Annexure-D, Point No. 1 Technical & Functional Specification	<p>Protocols supported : Contactless Type A, Type B</p> <p>EMV Authentications Methods Supported – DDA</p> <p>RuPay DPAS v1.1 or Higher</p>	<p>Protocols supported : Contactless Type A or Type B</p> <p>EMV Authentications Methods Supported –DDA &amp; CDA</p> <p>RuPay qSPARC V2 or Higher</p>

Further to the above the bid schedule is extended as under:

Bid Particulars	Bid Schedule
<b>Last date and time for sale of RFP</b>	<b>18<sup>th</sup> March 2018 11:00 Hours IST</b>
<b>Last date &amp; time for submission of Bids (Technical &amp; Indicative Commercial)</b>	<b>18<sup>th</sup> March 2018 13:00 Hours IST</b>
<b>Date &amp; time of Opening of Technical Bid</b>	<b>18<sup>th</sup> March 2018 15:00 Hours IST</b>
<b>Date &amp; Time of Opening of Indicative Commercial Bids</b>	<b>To be notified subsequently to the eligible Bidders</b>
<b>Date and time of Online Reverse Auction</b>	<b>Will be intimated to the technically qualified bidders.</b>



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All the documents submitted by the bidders should contain RFP reference number. Further, for all other queries/requests submitted by the bidders in the Pre-Bid Meeting or elsewhere, for change i.e. addition/modification/deletion in the existing clauses of RFP, the **Bank's response is 'No Change'**.

**Amendment incorporated through this addendum will override the concerned RFP clause/terms & condition issued earlier.** All other terms and conditions of the RFP document remain unchanged. Please treat this Addendum as an integral part of the RFP document issued. *No further queries pertaining to this Addendum will be entertained.*

**(Chief Manager-IT)  
Allahabad Bank, Head Office  
Kolkata (WB)**

**\*\*\*End of the Document\*\*\***