

**Addendum-III To
Request For Proposal (RFP) for engagement of service provider
for Outsourcing of Reconciliation, Settlement and Dispute
Management of Transactions of Alternate Channels & Payment
Systems in the Bank**



Allahabad Bank

RFP Ref. No: HO HO/DIT/Recon/2018-19/108 dated 17.07.2018

The following amendments to RFP have been incorporated in connection with the above mentioned RFP.

Introduction

Bank has floated the RFP No HO/DIT/Recon/2018-19/108 dated 17.07.2018 to engage a service provider for Outsourcing of Reconciliation, Settlement and Dispute Management of Transactions of Alternate Channels & Payment Systems in the Bank.

The following amendments to RFP have been incorporated in connection with the above mentioned RFP.

Bank is revising the Bid Submission Schedule as under:

Last date and time of sale of RFP	10.09.2018, 13:00 Hrs IST
Last date and time for submission of Bid	10.09.2018, 15:30 Hrs IST
Date and time of opening of Technical -Bids	10.09.2018, 16:00 Hrs IST

For details please visit Bank's official website: www.allahabadbank.in & e-tender website www.tenderwizard.com/abbank

Amendments to the RFP (Including Additions/Modifications/Deletions):-

Sr. No.	Section Number; Page Number; Point Number	RFP Clause	Amended/Deleted/ Added Clause
1	Page no 13	23.2.3	The Clause should be read as: Bidders are required to submit Tender latest by Last Date and time of sale of RFP (13:00 Hours IST on 10/09/2018). The bidder has to submit the indicative commercial bid physically with the technical Bid.

Amendments to the Bank's Response to Pre bid queries:-

Sr. No.	Page No	Section Number; Page Number; Point Number	RFP Clause	Bidder's Query / Suggestion	Bank's Response in Addendum II	Bank's Response
26	28	4.2.1 Hardware, software and other infrastructure	The minimum 8 manpower is to be provided for Phase-I and minimum 15 manpower is to be provided for both Phase I & Phase II to meet the reconciliation requirement of both Phases smoothly on daily basis as per scope of the work as per the RFP.	Request Bank to confirm the activities under Phase 1 and under Phase 2 as this has not been mentioned or defined in any part of the RFP.	Phase I includes All Reconciliation and dispute management other than ATM. ATM Reconciliation and dispute management is to be included in Phase -II	Bank will decide Applications/Channels to be covered for Reconciliation in two phases of which one will be for all nature of card base transaction including Micro ATM and ATM cash reconciliation and another phase for rest of the transactions/ channels . Any of the two can be taken in Phase I depending upon priority/ readiness of system . The same will be advised to selected bidder .