

**Addendum-III to RFP For Comprehensive Centrally
Monitored Electronic Surveillance System for
ATM/CD/CR Installations Of Allahabad bank on
OPEX Model**



Allahabad Bank

RFP Ref. No: HO/DIT/E-Surveillance/2018-19/117 dated 11.10.2018

Introduction

Bank has floated the RFP ref no: HO/DIT/E-Surveillance/2018-19/117 dated 11.10.2018 for Comprehensive Centrally Monitored Electronic Surveillance System for ATM/CD/CR Installations Of Allahabad bank on OPEX Model.

As per the terms of the RFP, a pre-bid meeting was held on 22nd Oct, 2018, which was attended by representatives of prospective bidders.

In response to the queries received from prospective bidders, addendum dated **05.12.2018** containing clarifications to the queries & amendments to the RFP document is issued herewith.

Amendments to the RFP (Including Additions/Modifications/Deletions):-

Sr. No.	Section Number; Page Number; Point Number	RFP Clause	Amended/Deleted/ Added Clause
1	Clause B-30, point no. 4, Page No.- 18	The progress regarding execution of the contract, made by the selected Bidder/s is found to be unsatisfactory	Stands as deleted.
2	Clause B-33, Page No.- 19	The Bidder/s shall not subcontract or permit anyone other than its personnel to perform any of the work, service or other performance required of the Bidder/s under the contract without the prior written consent of the Bank.	Sub contracting not to be allowed for core services like monitoring. For other non-core services like installation, services and other field services, it may be allowed after written consent from the Bank.
3	Clause C.3.1, Page No.- 25	It is mandatory to provide the technical details in the exact format of Technical Specifications of Equipments & Accessories offer given in the RFP. Correct technical information of the product being offered must be filled in. Filling of the information using terms such as- “OK”, “Accepted”, “Complied”, “Noted”, “As given in Brochure/manual”- is Not acceptable. The Purchaser reserves the right to treat offers, not adhering to these guidelines, as unacceptable.	It is mandatory to provide the technical details from point no. 2 (Required Sensors and Devices) to point no. 5 (Communication Equipment at Sites) in the exact format of Technical Specifications of Equipments & Accessories offer given in the RFP. Correct technical information of the product being offered must be filled in. Filling of the information using terms such as- “OK”, “Accepted”, “Complied”, “Noted”, “As given in Brochure/manual”- is Not acceptable. The Purchaser reserves the right to treat offers, not adhering to these guidelines, as unacceptable.
4	Clause C.3.8, Point No.- 1 Page No.- 26	Bid price of Rs.25,000/- (Rupees Twenty-five Thousand Only), in the form of a demand draft issued by a scheduled commercial bank favouring Allahabad Bank, payable at Kolkata. In case of nonpayment of this fee along with the tender document the offers will not be opened / considered.	Bid price of Rs.25,000/- (Rupees Twenty-five Thousand Only), in the form of a demand draft issued by a scheduled commercial bank favouring Allahabad Bank, payable at Kolkata. In case of nonpayment of this fee along with the tender document the offers will not be opened / considered. MSME (Micro Small and Medium Enterprises) are exempted from Bid Price for which concerned enterprise needs to provide the supporting documents certifying the eligibility of the bidder during the current year.

5	Section E: Scope of work	At onsite ATMs, depending upon ground situation, the area of surveillance extending on to some part of the Branch or the whole Branch would be covered under the same package.	Stands as deleted.
6	Section E, Clause No.- 1.5, page No.- 29	Event Based detection of loitering or unauthorized activity, using motion detectors through PIR (Passive Infrared) sensor/ IP Camera on a round the clock basis. In other words, the Trigger action in all the ATMs including the Night closer ATMs would be on event based basis however, all the ATMs would remain under Surveillance for the 24 hrs basis.	Event Based detection of loitering or unauthorized activity, using motion detectors through PIR (Passive Infrared) sensor/ IP Camera on a round the clock basis. In other words, the Trigger action in all the ATMs including the Night closer ATMs would be on event based basis however, all the ATMs would remain under Surveillance for the 24 hrs basis. PIR/IP trigger timing will be given by bank on case to case basis or day-wise after agreement.
7	Section E, Clause No.-1.7, Page no 29	Storing of Images and Video for any Verification (90 days minimum) (Expandable to meet higher period for storing in case of any future administrative/regulatory requirements)	Storing of Images and video for any Verification (120 days minimum) (Expandable to meet higher period for storing in case of any future administrative/regulatory requirements- cost will be decided on mutually agreed basis for expansion)
8	Section-E, clause 1.9, page-29	Storing of ticket related notes/recordings of conversation with various parties for 90 days minimum. Storing of suspicious/criminal events would be for beyond 90 days, till the closer of the case.	Storing of ticket related notes/recordings of conversation with various parties for 120 days minimum. Storing of suspicious/criminal events would be for beyond 120 days, till the closer of the case.
9	Section-E, clause 1.21, page-30	During the contract period, if any additional sensor is required to be installed, the vendor will install the same without any extra cost.	During the contract period, if any additional sensor beyond what is specified in the RFP is required to be installed, the vendor will install the same at mutually agreed rates.
10	Section E, Clause 1.22, Page- 30	During the contract period, the vendor should upgrade the system at no additional cost, particularly with reference to upgradation in technology related to CCTV camera (resolution)/Sensors or due to compliance of any Regulatory guidelines/requirements etc.	During the contract period, the vendor should upgrade the system at mutually agreed rates, particularly with reference to upgradation in technology related to CCTV camera (resolution)/Sensors or due to compliance of any Regulatory guidelines/requirements etc.
11	Section-E, clause E.3.4, page-32,	Flat Rs.25,000/- (Rupees Twenty Five thousand only) per incident for non submission of CCTV footage.	Flat Rs.3,000/- (Rupees Three thousand only) per incident for non submission of CCTV footage.
12	Annexure 2, Sr. No. 2 for Documents to be submitted, Page no 34	Letter from these reputed Banks (clients) confirming successful implementation of e-Surveillance system with them, as on 31-03-2018 to be submitted with following details - Name of the client - Number of sites	Letter from these reputed Banks (clients) confirming successful implementation of e-Surveillance system with them, as on 31-03-2018 to be submitted with following details Name of the client Number of sites Location of Central Monitoring

		<p>- Location of Central Monitoring Station</p> <p>Person who can be referred to from Clients' side, with Name, Designation, Postal Address, Phone and Fax numbers, E-Mail Ids, etc., (Attach copies of purchase orders and satisfactory completion certificate signed by minimum Assistant General Manager/Dy. General Manager level of the Bank).</p>	<p>Station</p> <p>Person who can be referred to from Clients' side, with Name, Designation, Postal Address, Phone and Fax numbers, E-Mail Ids, etc., (Attach copies of purchase orders and satisfactory completion certificate signed by minimum Chief Manager/Assistant General Manager/Dy. General Manager level of the Bank).</p>
13	Annexure 5, Sr. No. 6.b, Page no 38	Bandwidth – Minimum 10 MBPS Primary Back-haul from Network provider Hub to Central Monitoring Station and Minimum 10 MBPS Secondary Back- haul with auto switch over.	Bandwidth – Minimum 10 MBPS Primary Back-haul from Network provider Hub to Central Monitoring Station and Minimum 10 MBPS Secondary Back- haul with auto switch over. (letter must be provided from network service provider)
14	Annexure 5, Sr. No. 2.9, Page no 42	<p><u>Air Conditioner (AC) Removal Sensor</u></p> <p>The Removal Sensor should alert on attempt to remove the air-conditioner. This should be active 24x7. Once triggered, it should immediately activate the alarm indicating that the sensor has triggered and send ticket as well as stream video images to CMS.</p>	<p><u>Air Conditioner (AC) Removal Sensor</u></p> <p>The Removal Sensor should alert on attempt to remove the air-conditioner. This should be active 24x7. Once triggered, it should immediately activate the alarm indicating that the sensor has triggered and send ticket as well as stream video images to CMS. One Removal Sensor should be placed in blower and one Removal Sensor in compressor.</p>
15	Annexure 5, Sr. No. 4.1, Page no 43	<p>Two sets of two-way audio communication in the form of speaker and microphone will be installed in the ATM lobby. It shall be active 24x7. The speakers & microphones should be installed such that they are not easily removed/tampered.</p> <p>Two-Way communication should give clear and audible voice.</p>	<p>One set of two-way audio communication in the form of speaker and microphone will be installed in the ATM lobby. It shall be active 24x7. The speakers & microphones should be installed such that they are not easily removed/tampered.</p> <p>Two-Way communication should give clear and audible voice.</p>
16	Annexure 5, Clause no 17, Page no 46	When the Central Monitoring Executive has viewed the site through	When the Central Monitoring Executive has viewed the site through video verification, the video verification images should be stored centrally to ensure that images are available for forensic purpose even if the burglars destroy the DVR at the site
17	Annexure-5A, Sr. No.1, Page No.- 49	The internal HDD storage should be of 1 TB and adequate to facilitate storage of minimum 90 days video recording within the system at any point of time.	The internal HDD storage should be adequate to facilitate storage of minimum 120 days video recording within the system at any point of time.
18	Annexure-5A, Sr. No.18, Page No.- 49	Certification from FCC or CE or UL	Certification from BIS

19	Annexure – 6	Minimum Two references from Banks having supplied E-Surveillance System of the same OEM/vendor. Letter from respective bank must accompany the documents submitted.	One reference from Bank having supplied E-Surveillance System of the same OEM/vendor. Letter from respective bank must accompany the documents submitted.
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Clarifications to Pre-Bid Queries:

Sr. No.	Page No	Section Number; Page Number; Point Number	RFP Clause	Bidder's Query / Suggestion	Bank's Response
1	7	A1 and B1	The contract is for three years, subject to yearly performance review and extendable for 1+1 year at Bank discretion	Request the bank to increase the tenure to 5 years +1+1 so that vendors can recover huge investment made in Hardware	No changes-RFP Stands.
2	16	B.24	Performance Bank Guarantee upto 10% of total contract value	Request the bank to reduce this to 10% of annual contract value Request that the Performance Bank Guarantee be restricted to 10% of contract value for one year, extendable every year	No changes-RFP Stands.
3	16	B.24	Both the above Penalty and Liquidated Damages are independent of each other and applicable separately and concurrently.	As per Article 20 (3) of the Constitution of India, "No person shall be prosecuted and punished for the same offence more than once", so both penalty and liquidated damages can not be charged concurrently. Hence request the bank to delete this clause	No changes-RFP Stands.
4	16	B.25	Force Majeure	it should include network failure/ power failure	No changes-RFP Stands.
5	17	B.26	Indemnity	Liability shall be limited to maximum one month MRR	No changes-RFP Stands.
6	18	B.30	Additional expenditure for balance contract to be executed in case of fail to perform	can this additional expenditure to be limited to some extent such as Rs. 25000 etc.	No changes-RFP Stands.
7	18	B-30	Without prejudice to any other remedy for breach of Contract, the Bank may by written notice of default sent to the Bidder, terminate this Contract in whole or in part, if the Bidder fails to perform any obligation(s) under the Contract.	In this case the ownership of the assets lies with the bidder, and the Bank needs to buy the same at WDV	No changes-RFP Stands.

Sr. No.	Page No	Section Number; Page Number; Point Number	RFP Clause	Bidder's Query / Suggestion	Bank's Response
8	18	B -30; points 4 and 6	The progress regarding execution of the contract, made by the selected Bidder/s is found to be unsatisfactory.	Request the bank to pls clarify	All installations/ implementations should be completed within timeline
9	18	B. 31	termination by Bank due to breach of contract	60 days notice to be given to cure the defect and restore the contract	No changes-RFP Stands.
10	18	B 31	Term and Termination	In view of continuance of the contract for subsequent years being subject to satisfactory performance in the yearly performance review, the Performance Bank Guarantee be considered as at Ser 1 above	No changes-RFP Stands.
11	20	B.35	Limitation of Liability. The liability at the actual	Request the bank to cap liability to one month rental of the site which has given rise to the occurrence	No changes-RFP Stands.
12	27	C.4.9	Thus, prices should be quoted excluding all taxes and charges/costs associated with all areas/items/services required for smooth operation/functioning of the solution.	Request the bank to amend this to: Bidder should quote the prices including all taxes/ charges other than GST	No changes-RFP Stands.
13	29	E	Scope of Work	While in the Commercial Bid we are required to quote for 800 sites, reducing the scope to lesser sites later to a lesser volume will have a considerable effect on finances. Request that the minimum No of sites be specified for the financial quote.	No changes-RFP Stands.
14	29	Section E: Scope of work	To implement a robust, reliable and proven technology solution for Comprehensive Centrally Monitored Electronic Surveillance system for ATM/CD/ CR installations of Allahabad bank on OPEX Model. E-surveillance system will be implemented at minimum 300 sites and at maximum 800 sites depending upon the feasibility/requirement , E-Surveillance system would consist of the	In this particular clause Bank included the requirement of UPS Management and functional monitoring services but in Bill of material this service is not mentioned. Hence, it is requested to bank kindly clarify the actual requirements as per scope of works. Moreover, kindly clarify the actual no. of onsite ATM and offsite ATM where e-surveillance services required. also clarify the clause "At onsite ATMs, depending upon ground situation, the area of surveillance extending on to some part of the Branch or the whole Branch would be covered under the same package".	In Bill of material "Monthly Charges for Comprehensive Centrally Monitored Electronic Surveillance of ATM/CD/CR" refers to the charges of all the services under e-surveillance implementation including UPS

Sr. No.	Page No	Section Number; Page Number; Point Number	RFP Clause	Bidder's Query / Suggestion	Bank's Response
			<p>following services under OPEX model – Event based e- Surveillance at all the ATM/CD/CR sites UPS Management and functional monitoring.</p> <p>(At onsite ATMs, depending upon ground situation, the area of surveillance extending on to some part of the Branch or the whole Branch would be covered under the same package.)</p>	<p>While it may be possible to provide coverage to a limited area of the Branch in an on site ATM, extending coverage to the whole Branch with the limited resources deployed for ATM coverage may not be possible. Request that the clause be modified accordingly.</p>	<p>monitoring charges etc, and excluding shifting charges only.</p> <p>Refer to addendum sr. no- 5</p>
15	29	Section E - 1.2	<p>Sensor/facility to be provided, which should be able to detect any person entering ATM room with covered face, face under mask and/or use of helmet etc.</p>	<p>Sensor cannot detect person coming with Face covered, face under mask or use of helmet. Only entering of the person can be detected using motion sensor. For detecting such details <u>Eyeball monitoring is required.</u></p> <p>In purely sensor-based monitoring, detection of masks, covered faces & helmets would not be possible. Recommended that Video Analytics features be built in to cover these features</p> <p>will be active in PIR schedule only, not 24*7, please clarify</p>	<p>Solution should be able to detect any person entering ATM room with covered face. Video analytics or eyeball monitoring, etc may be used to comply.</p> <p>It should be active 24*7.</p>
16	29	Section E 1.9	<p>Storing of ticket related notes/recordings of conversation with various parties for 90 days minimum. Storing of suspicious/criminal events would be for beyond 90 days, till the closer of the case</p>	<p>Audio storage will require additional space in hard disk. Hence request the bank to limit the storage to video only</p>	<p>Audio footage is required.</p> <p>Refer to addendum sr. no- 8</p>
17	29	Section E - 1.13	<p>Providing reports as per the format defined by the Bank and bidder is under obligation to provide audio-video footage/images as per the requirement of the Bank or other regulatory authority.</p>	<p>Providing Audio footage is not possible, we can provide Video footages.</p>	<p>Audio footage is required.</p>
18	29	E 1.14	<p>Providing audio – video footage/ images for submission to Police authorities/ Civil</p>	<p>Requested that this clause be made applicable for all incident/escalation based footages only. For Transaction footages, a limit of a total of 5</p>	<p>No changes-RFP Stands.</p>

Sr. No.	Page No	Section Number; Page Number; Point Number	RFP Clause	Bidder's Query / Suggestion	Bank's Response
			Administration authorities, under the law.	<p>footages per month for free be fixed. In case of additional requests, a payment of Rs 1500/- as over and above these, as footage recovery charges be considered.</p> <p>Providing Audio footage is not possible, we can provide Video footages.</p>	
19	30	Section E - 1.20	The Bank may shift its ATMs during the contract period. In these cases, the bidder has to shift the same equipment to the new location.	Clarity needed on relocation cost, relocation cost should be bear by bank	Shifting cost will be derived from TCO Cost of selected bidder.
20	30	1.23	The Bank would use this support infrastructure for any other site control measures also	Request the bank to please elaborate	The Bank would use the e-surveillance infrastructure for any other site control measures.
21	30	1.25	Bidder has to provide access to it's services/location (of Central E-Surveillance Setup)/servers/data storage etc. for RBI/Statutory/Bank auditors and other regulatory bodies as and when required	Bidder will provide access to Bank only limited to the scope of this RFP	No changes-RFP Stands.
22	30	E 1.27	Any new monitoring tool or report relevant to monitoring or efficiency enhancement of the ATMs, its monitoring and higher deliverance can be added as per the requirements coming up or discovered in future and the bidder is bound to accept such requirements within the overall framework of the scope of the e-Surveillance services and within the cost or charges finalized as a result of this RFP.	Efficiency enhancements to our system through indogenous R&D are carried out by us on a regular basis. Modification of reports as per the client's desire poses no problems. However should any feature requested by the bank have a considerable financial effect, the same may please be compensated. If not agreeable, the scope listed out in the RFP/SLA be frozen.	No changes-RFP Stands.

Sr. No.	Page No	Section Number; Page Number; Point Number	RFP Clause	Bidder's Query / Suggestion	Bank's Response
23	31	Section E	Note: Further Bank shall have the full discretion to avail any of the services enlisted in the scope of work. Bank, at its sole discretion, at any point of time, may avail or discontinue any of the services or increase/decrease the numbers of the sites during the period of contract by giving 1 month prior intimation to the bidder/s. Bank will not be obliged to accept all the works from the bidders at all the sites. Bank at its discretion may drop or add the site based on past performance (satisfactory services as per Bank's requirement) of the service provider or as per the requirement and feasibility.	The Commercial Bid being tendered & finalized as a consequence of the Reverse Bid is for a certain specified volume (No of sites). Reduction in this volume will have a definite effect on the finances accruable to us. It is requested that the tendered volume be kept constant & if any site is decreased, alternate sites be provided in lieu.	No changes-RFP Stands.
24	31	E.3.1	Penalty For delay in supply and installation-	Installation can begin only 45 days after the SLA is signed as we need time for procurement and logistics. Request the bank to make the changes accordingly. Also any penalty needs to be capped to 50% of the monthly rental of the site giving rise to the delay and cannot be for all sites It is requested that the time for operationalisation of sites allocated be extended upto 120 days after acceptance of the Supply Order since about 60 days are required after the Supply Order is received for placing the order, manufacturing, delivery, testing and integration of components dispatching them to the field.	No changes-RFP Stands.
25	31	E 3.2	Penalty for Operational Deficiency –	Requested that the penalty levied be restricted to the Daily Average of aggregate amount multiplied by the No of days the system was down (recording down-time) and not 1.25 times.	No changes-RFP Stands.
26	32	E 3.3	Penalties FOR Non-maintenance of Sites – Penalties FOR Negligence on the part of the Vendor	As far as we understand, all ATM are comprehensively insured for most contingencies. Please clarify if the liability to the E-Surveillance bidder	Wherever any amount is given from insurance claim, only the

Sr. No.	Page No	Section Number; Page Number; Point Number	RFP Clause	Bidder's Query / Suggestion	Bank's Response
			If there is any loss to the ATM machine/Cash or other asset due to negligence on part of the e-Surveillance Bidder, they shall be held liable for the same & Bank shall recover the same from the Bidder	for loss would be after compensation by the Insurance Company.	residual amount will be recovered from bidder else full amount will be recovered.
27	32	Section E-3.3	Penalties FOR Non-maintenance of Sites – Penalties FOR Negligence on the part of the Vendor	There needs to be cap on the penalties, unlimited liabilities cannot be accepted. The term negligence is vague. Request the bank to elaborate	No changes-RFP Stands.
38	34	Annexure-2 Eligibility Creteria	1. Bidder should be a registered company in India under Company Act 1956/ 2013 and – Should have been in the business of e-Surveillance in India for more than 1 year as on 30-09-2018. Should have a tangible positive net worth in each of the Financial Year ending 31-03-2017 and 31-03-2018.	As the audited balance sheet of FY 2017-18 is under process. Hence, it is requested to bank kindly allow vendor to submit the provisional balance sheet of FY-2017-18	No changes-RFP Stands.
				PL Change to only surveillance	No changes-RFP Stands.
29	38	Annexure – 5 Clause 2	Required Sensors and Devices	Request the Bank to allow vendor to use either sensor based system or video analytics to detect the removal of ATM/CD/CR, opening of hood and chest door, and other equipments placed with the ATM room. And not to make mandatory the installation of sensors to accomplish this task	No changes-RFP Stands.
30	38	Annexure – 5 Clause (3) (a)	Image and Video Items	Request the bank to allow storage on cloud in lieu of DVR at 1 Frame per 2 Second. And not to make storage on local DVR mandatory	No changes-RFP Stands. Storing on cloud is not allowed for security purpose
31	38	Annexure 5 Clause (3)(b)	Cameras – One Analogue Dome IR Camera – for front Lobby One Analogue Bullet IR Camera – for out-side ATM room One Analogue hidden Camera with mirror One IP Camera IR – front/Back lobby	IP Camera is not recommended All analogue should be fine	No changes-RFP Stands.
				Here requirement in Lobby Camera is IP Based, Hence there will be Hybrid DVR will required to record 90 days footage in the DVR. Please confirm!E5	Hybrid DVR may be used.

Sr. No.	Page No	Section Number; Page Number; Point Number	RFP Clause	Bidder's Query / Suggestion	Bank's Response
32	38 & 43	Annexure 5 - sr. no 5 b & Image Video Items - Sr. no. 5.3	Encryption technique for transmitting data from ATM/CD/CR sites to Central Monitoring Center should be IPSEC VPN encrypted	Recommended that the specification be widened to include other technologically proven and equally efficient encryption techniques.	No changes-RFP Stands.
33	40	Annexure – 5 Clause 1.4	8 Hours internal battery Back-up for Alarm Panel, Router, Microphone, Speaker, DVR and 1 IR Vandal Proof Dome Camera + 1 IR Vandal Proof weather proof Bullet Camera + 1 IP Based Vandal Proof Camera + 1 hidden Camera with mirror.	Request the bank to rephrase the clause with 4 hours of battery back up	No changes-RFP Stands.
34	40	Annexure – 5 Clause 1.8	Built-In Internal SMPS and Battery (8 Hours) for router, DVR, 4 Cameras, Microphone and speakers	Request the bank to rephrase the clause with 4 hours of battery back up	No changes-RFP Stands.
35	40	Annexure – 5 Clause 1.22	8 Hours battery backup for Alarm Panel	Request the bank to rephrase the clause with 4 hours of battery back up	No changes-RFP Stands.
36	41	2.5	Panic Button	Pls specify the location of panic button installation	Any place in the ATM room easily accessible to the customer
37	42	2.7	Rolling Shutter Contact Sensor	Pls define: active hours	Will be provided by bank on case to case basis
				Please confirm that the bidder is not required to open/close the rolling shutter remotely and that the requirement is only to escalate any attempt to open/close the shutter during inactive/active hours	Bidder is not required to open/close the rolling shutter remotely. The requirement is only to escalate any attempt to open/close the shutter.
38	42	2.11	Tamper Proof Alarm System	Pls elaborate the need for 2 sirens. One siren will suffice for an ATM	No changes-RFP Stands. If one siren is tempered than the second will raise alert.

Sr. No.	Page No	Section Number; Page Number; Point Number	RFP Clause	Bidder's Query / Suggestion	Bank's Response
39	46	19 (1)(A)	UPS Power Management A) The solution should be able to monitor Power failure	Required parameter only be achieved by soft integration with the UPS (RS232/RS 485), request to bank please share the UPS Make and model no details to evaluate the integration possibilities	UPS Make and model no. details will be shared with selected bidder.
40	46	19-J	The solution should be able to measure and record UPS Internal Temperature	need more clarity, as its required integration from Bank existing UPS	Integration will be done by bidder with existing UPS
41	46	19-K	The solution should be able to remotely control UPS Cut - Off/Generate warning, if necessary	need more clarity, as its required integration from Bank existing UPS	Integration will be done by bidder with existing UPS
				needs more clarifications	Central monitoring team should be capable to control UPS Cut-off/ Generate warning if required.
42	49	Annexure - 5A - 7	Provision for back-up on USB DVD writer and pen drive.	Pen Drive is enough as DVD can only hold 4.7 GB of DATA	No changes-RFP Stands.
43	51	Annexure 7	TABLE:1 TOTAL COST OF OWNERSHIP (TCO)	Pls explain the calculation with respect to Column D. Also request the bank to elaborate if Reverse auction will be on TCO or monthly rental per site	For Row "A" column "d" is to be ignored and for Row "B" column "b" and "c" is to be ignored for calculating Total Amount in column in "e". Reverse Action will be on TCO price
44			Specify tender submission mode e-bid/hardcopy for both price/technical	Please Specify	E-Tendering process for the submission of Commercial Bid, whereas the technical Bid is to be submitted in physical form. Masked commercial is to be provided in physical form.

Meeting or elsewhere, for change i.e. addition/modification/deletion in the existing clauses of RFP, the **Bank's response is 'No Changes-RFP Stands'**.

Further to the above the bid schedule is extended as under:

Bid Particulars	Bid Schedule
Last date and time for sale of RFP	20 th December 2018 11:00 Hours IST
Last date & time for submission of Bids (Technical & Indicative Commercial)	20 th December 2018 13:00 Hours IST
Date & time of Opening of Technical Bid	20 th December 2018 15:00 Hours IST

All other terms and conditions of the RFP remain unchanged. Please treat this Addendum as an integral part of the RFP under reference. No further queries pertaining to this Addendum will be entertained. Amendment incorporated through this addendum will override the concerned RFP clause/terms & condition issued earlier.

(General Manager-IT)
Allahabad Bank, Head Office
Kolkata (WB)

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