



“SELF TRANSACTION CONTROL AND MONITORING BY CUSTOMERS”

Following services are available for Allahabad Bank customers, which can be used by customers themselves:

(1) Card related services:

- (a) **SET CARD TRANSACTION LIMITS:** Customers can set daily transactions limit for ATM withdrawals and POS/E-com by themselves through different modes:

Through SMS from registered mobile number	For setting Limit for domestic ATM withdrawals transactions Customers may send SMS as : SETLTATM <Last six digit of card> <Amount> and send to 9223150150
	For setting Limit for domestic POS/E-com transactions Customers may send SMS as : SETLTPOS <Last six digit of card> <Amount> and send to 9223150150
	For setting same domestic transactions limit in ATM withdrawals as well as POS/E-Com, customer may send SMS as : SETLTCRD <Last six digit of card> <Amount> and send to 9223150150
	For setting same limit in international ATM withdrawals as well as POS/E-com, customer may send SMS as: SETINTLTCRD <Last six digit of card> <Amount> and send to 09223150150
Through Internet Banking	Login to Internet Banking->ATM Services->Set ATM Card Limit. Set the limits as required.
Through Empower Mobile application	Login to Empower-> Go to More (below right corner)->Card Services->Set ATM Card Limit-> Set the limits as required

- (b) **LOCK/UNLOCK CARD TRANSACTIONS:** Customers can lock/unlock ATM Card transactions temporarily through following modes:

Through Internet Banking	Login to Internet Banking->ATM Services->Lock/Unlock ATM Transactions->Select Account No.->Select Lock/Unlock put the transactions password and submit.
Through Empower Mobile application	Login to Empower-> Go to More (below right corner)->Card Services->Select Lock/Unlock Debit Card



- (c) **BLOCK ATM CARD PERMANENTLY:** Customers can block ATM Card permanently at their own through following modes:

Through SMS from registered mobile number	If any customer remember card number, Send SMS as : BLOCKCARD <Last six digit of card number> to 09223150150
	If any customer do not remember card number, send SMS as : BLOCKACCT <Last six digit of Account number> to 09223150150
Through Internet Banking	Login to Internet Banking->ATM Services->ATM Card Blocking->Select Card No. Or Account No. From drop down menu. Enter transactions password and submit.
Through Empower Mobile application	Login to Empower-> Go to More (below right corner)->Card Services->Block Debit Card-> Select Debit Card->Submit

- (d) **ENABLE/DISABLE INTERNATIONAL TRANSACTIONS:** Customer can Enable/Disable International transactions for ATM Card through following modes:

Through SMS from registered mobile number	To enable International transactions send SMS on 9223150150 with following description : INTLON <Last six digit of card number> to 09223150150
	To disable International transactions Send SMS on 9223150150 with following description : INTLOFF <Last six digit of card number> to 09223150150
Through Internet Banking	Login to Internet Banking->ATM Services->Enable/Disable International Transaction-> Select Card No-> Select Enable/Disable. Put the transaction password and submit.
Through Empower Mobile application	Login to Empower-> Go to More (below right corner)->Card Services->Enable/Disable Intl Txns



(e) **GENERATE GREEN PIN:** Customers can generate the PIN of Debit Card through following modes:

Green PIN through ATM	Step 1: Insert Card-> Generate Green PIN->Generate OTP->Continue Step 2: Insert Card-> Validate OTP->Enter six digit OTP and Validate->Enter New PIN->Re-enter New PIN
Green PIN through Internet Banking	Login to Internet Banking->ATM Services->ATM PIN Regeneration-> Select Card Number->Enter Expiry Date-> Enter PIN->Re-Enter PIN. Enter transaction password and submit.
Green PIN through Empower Mobile Application	Login to Empower-> Go to More (below right corner)->Card Services->Debit Card PIN Generation->-> Select Card Number->Enter Expiry Date-> Enter New PIN->Confirm New PIN submit.

(2) Internet Banking related services

(a) Lock/ Unlock Internet Banking Transactions: Customers can lock/unlock Internet Banking transactions through following modes:

Through Empower Mobile Application	To Lock Internet Banking transactions Login to Empower-> Go to More (below right corner) ->e-Services->Lock Internet Banking Transactions. To Unlock Internet Banking transactions Login to Empower-> Go to More (below right corner) ->e-Services->Unlock Internet Banking Transactions.
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